## Parent / Carer Code of Conduct Policy



## SHERIFF HUTTON PRIMARY SCHOOL

Date of Policy Review: July 2025

Approved by the Governing Body: July 2025

To be reviewed: July 2026

Responsibility: Headteacher

## PARENT / CARER CODE OF CONDUCT

At Sheriff Hutton Primary School we strive to build a strong relationship with parents to help create a stimulating learning environment that continues from school to home, providing all pupils with the opportunity to achieve to the best of their ability.

To create a welcoming and safe learning environment, the school implements a specifically designed set of rules regarding behaviour and conduct which parents are expected to act in accordance with.

All staff members have the right to work without fear of violence or abuse; therefore, physical attacks, threatening behaviour, and abusive or insulting language towards staff members, governors, visitors, pupils or other parents may result in individuals being removed from the premises.

This document outlines the manner in which parents are expected to act whilst on the school premises, as well as detailing the type of behaviour that will not be tolerated.

**Expected Behaviours and Conduct:** To maintain a safe, caring, and productive environment for our school community, we expect parents and carers to:

- Treat all members of the school community, including staff, pupils, and other parents, with respect and courtesy.
- Support the school's policies and procedures, including those related to behaviour, attendance, and safeguarding.
- Communicate with the school in a calm and constructive manner, avoiding the use of abusive or threatening language, either in person, on the phone, or in written communication.
- Refrain from publicly criticising or making derogatory comments about the school, its staff, or other members of the school community.
- Attend meetings and events organised by the school, where possible, to stay informed and engaged with their child's education.
- Support their child's learning by encouraging them to participate fully in school life and complete any homework or other assignments to the best of their ability.
- Contact the school using the correct channels, such as the school office or the appropriate member of staff, as outlined in our communication procedure.
- Respect the school's communication policies, such as response times and the use of email or other digital platforms.
- Attend scheduled parent-teacher meetings and respond promptly to any requests for information or feedback from the school.

## Child safety:

- Be mindful of road safety guidance and regulations when dropping off and collecting children from school.
- Be considerate of local residents when parking.

**Responsibilities of Parents and Carers:** As partners in your child's education, we expect parents and carers to:

- Ensure their child attends school regularly, on time, and ready to learn.
- Inform the school of any issues or concerns that may affect their child's wellbeing or ability to learn.
- Support their child's learning at home, including by reading with them, helping with homework, and encouraging them to develop a positive attitude towards their education.
- Attend school events and activities, where possible, to show their child that they value their education.
- Volunteer or contribute to the school community in other ways, if they are able to do so.

**Consequences for Non-Compliance:** We understand that there may be occasions when parents or carers do not meet the expectations outlined in this code of conduct. In such cases, the school will take appropriate action, which may include:

- A meeting with the head of school or other senior leader to discuss the concerns.
- A formal letter outlining the school's expectations and the consequences of continued non-compliance.
- Restricting the parent or carer's access to the school site or staff, if their behaviour is deemed unacceptable.
- In extreme cases, the school may consider legal action to protect its staff and pupils.

We appreciate the support and cooperation of all our parents and carers in upholding this code of conduct and helping us to provide the best possible education for the children in our care.